



Regional Building Requirements

We promise to build the door to your specifications, but we do not promise that it will be approved, certified, or pass local building code. It is your responsibility to ensure that the specifications you send will meet any necessary building requirements.

You Provide Door Specifications

At Pivot Door Company, we do our best to build a door that meets whatever construction specifications you provide. Be advised, however, we are a manufacturing company and not an engineering firm, testing laboratory, or certifying agency. Therefore, if you live in a region with unique building code requirements, you or a third-party you contract must provide the specifications necessary to meet those unique building code requirements (e.g., Florida's hurricane-related construction requirements).

Our Products Carry No Ratings

None of our products or glass carry any ratings. We make no claims about our doors meeting any building codes, having passed any tests, or carrying any official approvals, certifications, or ratings of any kind. We can only build the door you ask for. You must determine through your own efforts and contractors the specifications necessary to meet your local building requirements and then pass those specifications onto us.

We Do Not Guarantee Approval

As a manufacturing company that ships nationally, we are not familiar with local regulations, filings, or government procedures. You must rely on local third-party entities to obtain approvals, certifications, testing, or ratings required by your region's unique building requirements. Such local third-party entities include, but are not limited to: engineering firms, building contractors, and testing laboratories. Pivot Door Company will work with the engineers and third-parties you hire, but we will not take final responsibility for whether or not the door meets any requirements for approval. We promise to build the door the engineer specifies, but the validity of certification rests solely in the hands of the contracted engineer.

No Refunds

Because we only promise to build the door to your specifications, we offer no refunds or cancellations if the door you specify does not get approved, does not receive certification, fails testing, or does not pass code.

Starting the Process

Getting approval or passing building requirements can be an involved process. Therefore, it is important that you involve third-party contractors, such as an engineer, early on in your planning, even before you purchase the door. A competent engineer should be able to tell you if it is possible to build the door in such a way that you will gain approval from local building authorities for your door, even before being paid to perform calculations. You will be relying on

the engineer you hire to guarantee that the door will be approved and pass local requirements. Pivot Door Company will make available to your engineer any information he needs throughout this process. It is suggested that you only finalize your order only once your engineer confirms that it is possible to customize a Pivot Door Company door to meet local approval. Once you and your third-party contractors determine the door's construction requirements, Pivot Door Company will build the door according to the specifications you provide. Understand that engineering firms vary in how much of a role they will take in certifying or getting approval for your door. It may be necessary to work with your building contractor or another third-party entity.

Formalizing the Process

Pivot Door Company can provide you and your engineer with the general schematics and construction information necessary for your engineer to offer a preliminary assessment of feasibility, before you contract his services and before you purchase the door. Once your engineering firm determines it is possible to get the door approved for local building requirements, you will contract the engineering firm to determine how the door should be built. Pivot Door Company charges a non-refundable fee of One Thousand Dollars (\$1,000.00) for a detailed drawing of your door unit and for administrative costs associated with the structural re-design. Only once your engineering professional has had the chance to review our construction details and has requested adjustments to our design can we offer a final quote for the price of the door. Once the door design and payment terms have been agreed upon, we will begin construction of the door.